State of Wisconsin / OFFICE OF THE COMMISSIONER OF INSURANCE

Scott McCallum, *Governor*
Connie L. O'Connell, *Commissioner*

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The Honorable Scott McCallum
Governor, State of Wisconsin
115 E. State Capitol
Madison, WI 53702

Dear Governor McCallum:

I am pleased to submit the 133rd *Wisconsin Insurance Report* covering 2001.

Wisconsin's tradition of sound regulation, combined with strong consumer protections, continued over the past year. Highlights of OCI's accomplishments and innovations are as follows:

- ❒ Publication of the *The Governor's Task Force on Small Employer Health Insurance Final Report*;
- ❒ Implementation of legislation and administrative rules relating to independent review organizations and grievances, Medicare supplemental and replacement plans, privacy and producer licensing, continuing education, and financial and other requirements for town mutual insurance companies;
- ❒ Successful implementation of COSMOS, a third-party vendor developed software, to perform a variety of insurance regulatory functions, including agent and company licensing, invoicing and rates and forms filings;
- ❒ Automation of the financial and market conduct examination processes through the use of tools such as TeamMate 2000 and ACL;
- ❒ Further improvement and enhancement to information available on the OCI Internet site to include:
  - Site index for easier access to information,
  - Text version of Web site,
  - Quick links to frequently requested pages,
  - Annual and quarterly statements,
  - Application for insurance company licensure information and materials
- ❒ Implementation of a pilot project to evaluate the feasibility of having companies file Wisconsin-specific forms electronically over the Internet.

Sincerely,

Connie L. O'Connell

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Commissioner