



State of Wisconsin / OFFICE OF THE COMMISSIONER OF INSURANCE

Jim Doyle, Governor
Sean Dilweg, Commissioner

Wisconsin.gov

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The Honorable Jim Doyle
Governor, State of Wisconsin
115 E. State Capitol
Madison, WI 53702

Dear Governor Doyle:

I am pleased to submit the 141st *Wisconsin Insurance Report*, covering the business of 2009.

Wisconsin's tradition of sound regulation, combined with strong consumer protections, continued over the past year. Highlights of the Office of the Commissioner of Insurance's (OCI) accomplishments and innovations are as follows:

- Examined 63 domestic insurers.
- Reviewed and enhanced the procedures for both market conduct and financial analysis and monitoring of licensed insurers.
- Successfully implemented provisions of 2009 Wisconsin Act 28 including mandated insurance coverage of autism treatment, expanded independent review of insurer denials and revised minimum limits for automobile insurance.
- Responded to 8,398 consumer complaints and recovered more than \$4.2 million for consumers.
- Created a major line of variable life/variable annuities insurance agent license.

Sincerely,

A handwritten signature in black ink, appearing to read "Sean Dilweg".

Sean Dilweg
Commissioner