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March 22, 2006

Susan Ezalarab, CPCU, FLMI
Director, Bureau of Market Regulation
Insurance Examiner
State of Wisconsin
Office of the Commissioner of Insurance
PO Box 7873
Madison, WI 53707-7873

RE: Network Health Plan, Market Conduction Examination

Dear Ms. Ezalarab:

Please accept this correspondence as a follow up to Network Health Plan's recent market conduct survey conducted April 4 – 8, 2005.

Network Health Plan accepts full responsibility for the actions and results of the market conduct survey and does not wish to contest any of the findings by the Office of the Commissioner of Insurance (OCI).

Network Health Plan is working diligently to correct all matters identified in the market conduct survey. Network Health Plan has put in place many policies and procedures that will provide us either compliance or better documentation to prove compliance. In addition, Network Health Plan has provided the OCI with documentation that identifies our actionable steps that rectify our deficiencies, as well as exhibits our commitment to comply with all applicable State of Wisconsin laws and regulations.

Thank you for affording us the opportunity to improve our business practices, providing better service to our constituents.

Best of health,

Tim Temperly
Chief Operation Officer
Network Health Plan

HMO plans underwritten by Network Health Plan
POS plans underwritten by Network Health Insurance Corporation and Network Health Plan

Affinity Medical Group • Affinity Occupational Health • Affinity Visiting Nurses • Calumet Medical Center
Franciscan Care & Rehabilitation Center • Mercy Medical Center • Network Health Plan • St. Elizabeth Hospital

A partnership of Ministry Health Care and the Wheaton Franciscan System

